

# Will Witherspoon

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## Summary:

As a computer science student with a focus on software development, I bring a strong foundation in technical skills and a passion for problem-solving. With 6 years of IT experience, I have developed expertise in customer service and troubleshooting, as well as honing my communication skills. During my final year of IT work at the College of Engineering IT Services department, I gained experience conceptualizing, implementing, testing, and deploying IT software in a real-world environment. During my coursework at the University of North Texas, I was able to gain a deep understanding of software development principles and gain practical experience in developing applications. I am confident that I would be a valuable asset to any team looking to deliver high quality solutions to complex problems.

## Education:

### Bachelor of Science in Computer Science

University of North Texas - Denton, TX, August 2020 to May 2024

- Relevant coursework: Database Systems, Computer Networks, Data Structures, Operating Systems, Digital Logic, Computer Science, Algorithms

## Previous Employment:

### Student Computer Technician – College of Engineering

University of North Texas - Denton, TX, September 2023 to Present

- Responsible for the development of an inventory system website for the College of Engineering IT department.
- Responsible for the development of a system for displaying slideshows on the Brightsigns posted throughout the Discovery Park campus.
- Handled inventory processing of new and out-of-warranty equipment.
- Provided on-site support for computer/electronics systems.

### Student Computer Technician – College of Education

University of North Texas - Denton, TX, August 2020 to September 2023

- Troubleshoot hardware and software issues on computers and other devices.
- Install, update, and maintain software applications and operating systems.
- Assist with the set-up and configuration of new computers and peripherals.
- Communicate technical information clearly to non-technical users.
- Manage incidents in the ticketing software ServiceNow.

### Student Technician

Lewisville ISD- Lewisville, TX, August 2018 to August 2020

- Facilitated and documented the repair of both mobile and desktop devices.
- Completed physical repair of damaged iPad devices.
- Managed inventory and relevant documentation.
- Management of the student repair help desk during the summer.

## Technical Skills:

- HTML/CSS
- JavaScript
- MySQL & PostgreSQL
- React
- Next.js
- Node.js
- NGINX
- WordPress
- Sass
- Linux
- C/C++
- PHP